

KNOW YOUR COFFEE EQUIPMENT

You have been provided additional machine specific information that will show you all you need to know about your current coffee equipment and how to maintain it properly.

Basic Troubleshooting and FAQ (Standard Coffee Equipment)

Q: The coffee machine is not brewing enough coffee (short potting)
A: Check to see if your spray head is clogged with coffee oils grounds or calcium lime, clean using supplied instructions

Q: The coffee machine is not turning on
A: Check to see if circuit breaker has been tripped, also check to make sure plug is plugged in and power button is turned on

Q: Parts of the coffee grounds are not wet and coffee tastes strange
A: Check to see if your spray head is clogged with coffee oils grounds or calcium lime, clean using supplied instructions

Q: The coffee machine is brewing too much coffee (over flowing)
A: Check to see if your spray head has been lost, if you have a spear replace it and try to brew again into empty container.

Q: The coffee machine is not brewing or filling up
A: Check to see if the water line is turned off

Q: Leak from the connection in the back of the machine
A: Machine may have been moved causing stress on fitting, reposition and tighten hose connection on fitting

Basic Troubleshooting and FAQ (Espresso Equipment)

Q: Espresso machine is not heating but is on and dispenses water
A: Check to see if your machine is in the heated position or #2 position on the power switch

Q: The espresso machine is not turning on
A: Check to see if circuit breaker has been tripped, also check to make sure plug is plugged in and power button is turned on

Q: Espresso drink isn't producing creamy head (ground espresso)
A: Make sure your using the correct dose and tamp grounds firmly

Q: The machine is heating but no or little steam is coming from steamer
A: Check to see if your steamer is clogged, unclog steamer holes

Q: The espresso machine is not brewing or filling up
A: Check to see if the water line is turned off

Q: Leak from inside of the machine
A: Check your drain to make sure it's not clogged and over flowing